

## CLAIMS

1 – 110 (canceled)

111. (new) A computer-implemented method for managing content in a shared use networked computer operating environment, the method comprising the steps of:
- receiving at a computer-implemented reservation manager a reservation request made by a user who is registered in the shared use operating environment;
  - and
  - requiring a credit card for reservation by reserving a particular piece of content for the registered user if a user ID and credit card information are provided by the user and refusing the reservation request otherwise.
112. (new) The method of claim 111, wherein the method comprises reserving a particular piece of courseware content for the registered user.
113. (new) The method of claim 111, wherein the method comprises using a database to reserve a particular piece of content for the registered user.
114. (new) The method of claim 111, wherein the method further comprises presenting the registered user with a schedule of courseware presentation events.
115. (new) The method of claim 111, wherein the method further comprises telling the registered user whether a given courseware event is available at a given time.
116. (new) The method of claim 111, wherein the method further comprises charging the registered user for a reserved resource regardless of whether the resource is actually used by the user.

117. (new) The method of claim 111, wherein the method further comprises exporting the credit card information from a registration server to a server with heightened security and then deleting the credit card information from the registration server.

118. (new) A computer-implemented method for managing content in a shared use networked computer operating environment, the method comprising the steps of:  
registering a user in the shared use operating environment;  
receiving from the user an identification of the user's sponsor;  
notifying a course administrator at the sponsor that the user has registered; and  
electronically serving content to the registered user.

119. (new) The method of claim 118, wherein the method comprises registering the user without requiring a credit card from the user because the user is sponsored by a corporation or agency.

120. (new) The method of claim 118, wherein the user's sponsor is a corporation and the notifying step notifies the course administrator at the sponsor by email that the user has registered.

121. (new) The method of claim 118, wherein the user's sponsor is a government agency and the notifying step notifies the course administrator at the sponsor by email that the user has registered.

122. (new) The method of claim 118, wherein the method further comprises presenting an invoice to the user's sponsor for serving content to the user.

123. (new) The method of claim 122, wherein the presenting step presents an invoice based on at least the particular content used and the elapsed usage time.

124. (new) A computer-implemented method for managing content in a shared use networked computer operating environment, the method comprising the steps of:

registering a user in the shared use operating environment;

providing a content service by electronically serving courseware content to the registered user, the courseware content including answers to an interactive test; and

billing for the content service based on the particular courseware content served and on an elapsed time measure of the user's use of the content.

125. (new) The method of claim 124, further comprising requiring a credit card or a sponsor identification for a reservation requested by the registered user.

126. (new) The method of claim 124, further comprising notifying a course administrator at a sponsor of the user that the user has registered.

127. (new) The method of claim 124, wherein the method comprises presenting an invoice to a sponsor of the user for serving content to the user.

128. (new) The method of claim 124, wherein the method further comprises serving the interactive test to the user, and grading the interactive test.

129. (new) The method of claim 124, wherein the method further comprises providing a chat room having interaction between the registered user and an instructor regarding the courseware content.

130. (new) The method of claim 124, wherein the method further comprises providing live video for interaction between the registered user and an instructor regarding the courseware content.